

Q3 2022

Kia ora and welcome to Coca-Cola Europacific Partners New Zealand's quarterly sustainability newsletter. In this edition, supporting local charities our people love, celebrating our people's loyalty and our contact centre has been recognised in Aotearoa New Zealand's industry awards.



FORWARD ON SOCIETY



Support My Cause - new employee-led initiative

At CCEP NZ our people don't just make, move and sell the world's most loved brands — they also inspire us to support their favourite charities, through the Support My Cause initiative.

This initiative is designed to support local charities, community organisations, or good causes that are meaningful to our people. Everyone has the opportunity to nominate a charity that is close to their heart and an employee vote decides which charities receive donations. This year, we had three winning charities: [Auckland Women's Refuge](#), [Bellyful West Auckland](#) and [Awhitu Landcare](#). Each charity will receive an \$10,000 donation from Coca-Cola Europacific Partners NZ.

[Read More >](#)



DID YOU KNOW?

At CCEP we have a philosophy that everyone's welcome, it underpins everything we do, including our community programme. Through the Support My Cause initiative, everyone has a voice.

FORWARD ON SOCIETY



Celebrating Long Service

Earlier this year we held our annual Long Service Awards, honouring loyalty and long service at CCEP NZ. The awards acknowledge and celebrate employees across all backgrounds, areas and departments who have worked for the business from 5 to 40+ years.

The event, is a testament to the company culture and illustrates its commitment to being a great place to work where employees can grow, develop, and enjoy themselves.

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DID YOU KNOW?

This year, CCEP NZ celebrated over 1,230 years of collective service. This year, the longest serving team member celebrated was Territory Sales Manager, Steven Harris, who celebrated 40 years.

FORWARD ON PACKAGING



Sea Cleaners launch recycling initiative

This year, our community partner Sea Cleaners, have launch an innovative new pilot initiative with Northland Waste and [Future Post](#) to help close the loop on plastic.

Traditionally marine rubbish collected by the Sea Cleaners team have gone to landfill. The launch of this initiative means the marine rubbish collected will be sorted and the plastics suitable for recycling will go on to have another life as a fence post - reducing waste from land fill and turning it into useful and high-quality products that go back into the community.

[Read More >](#)

DID YOU KNOW?

The Coca-Cola Foundation have provided a grant valued at more than \$300,000NZD each year since 2018 to help Sea Cleaners remove rubbish from our waterways.

FORWARD ON SOCIETY



We've been named the top Contact Centre in Aotearoa New Zealand

Our team has been recognised for providing outstanding customer service at the annual New Zealand CRM/CCNZ Contact Centre Awards 2022.

The nationwide awards cover all industries and focus on seeking out the best client service delivered by contact centres over telephone, email and live chat.

The CCEP NZ Contact Centre took home a series of impressive category wins and acknowledgements including, placement in the top three for the Diamond Award of overall best contact centre.

[Read More >](#)



DID YOU KNOW?

For many years, CCEP NZ's NCC team have been recognised among the best in the industry by an independent, external auditing process, which reflects the experience we provide our customers.

FORWARD ON CLIMATE



CCEP Ventures Project to Convert Captured Air (CO2) into Sugar

Last month, CCEP Ventures announced an initial investment with the University of California Berkeley to support the Peidong Yang Research Group. The foundational research which will focus on enabling the production of sugar from CO₂ on site and at an industrial level, with expectation of future investments to drive scale – from lab to pilot phase.

This investment demonstrates the role innovation can play in CCEP's journey to reach net zero greenhouse gas emissions by 2040.

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FORWARD ON PACKAGING



We support a Container Deposit Scheme in NZ

Earlier this year, the government announced three proposals to transform recycling in New Zealand which includes a container deposit scheme consultation to return their empty beverage containers for recycling.

We support the establishment of a container return scheme that is well run, industry led and not for profit. Overall, we welcome the Ministry's announcement and are pleased to see many of our suggestions to maximise collection of a container return scheme.

[Read More >](#)

DID YOU KNOW?

Coca-Cola Europacific Partners run some of the most effective container return schemes in Australia and around the world.

FORWARD ON SOCIETY



Celebrating Te Wiki o te Reo Māori

In September, CCEP NZ celebrated Te Wiki o te Reo Māori, or Māori Language Week, one of the three official languages in New Zealand.

Across the week, our Champions of Diversity & Equality (CoDE) in collaboration with their Māori population focused on empowering the business to embrace Te Reo Māori and help build their confidence in using it in daily conversations.



DID YOU KNOW?

This year was extra special as it marked 50 years from when a [group of language champions presented a petition to parliament](#) from 30,000 New Zealanders asking the Government to teach Māori language in schools.

FORWARD ON SOCIETY



Celebrating World Coffee Day and our partnership with Trees that Count

October 1 marked World Coffee Day and at CCEP NZ we took a moment to celebrate our love of all things coffee by practicing our latte art, led by our talented Halo Coffee team.

While our Halo Coffee team support us by keeping us caffeinated, they also support Trees that Count, planting trees on behalf of all new Halo Coffee customers.

Learn more about the Trees That Count movement and join them this gifting season.

[Read More >](#)

DID YOU KNOW?

The CCEP Halo Coffee team plant trees on behalf of all new Halo customers, and also support the Trees that Count team on their planting days, by keeping the team of volunteers caffeinated.

TO FIND OUT MORE ABOUT CCEP SERVICES AND SUPPORT FOR YOUR BUSINESS, CONTACT OUR CUSTOMER SUPPORT TEAM ON

0800 505 123

OR VISIT COCACOLAEP.COM/NZ/

